

JEROME JANSON

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EDUCATION

B.S. Business Administration

May 2020

Oregon State University, Corvallis, OR

CUSTOMER SERVICE EXPERIENCE

Crew Member

10/15 – Present

Taco Bell, Corvallis, OR

- Operated cash registers ensuring an accurate bank deposit at end of shift
- Served over 500 customers a week, resolving requests and conflicts as they arose
- Constructed food items rapidly resulting in an average ticket time of 4 minutes

Sales Associate

7/15 – 8/15

Big B Feed Store, Albany, OR

- Developed people skills working with coworkers, upper management, and customers from a variety of ages, cultures, and backgrounds
- Initiated conversations with store customers to identify their needs and preferences, and recommended appropriate merchandise
- Organized merchandise throughout shift and at close of business to promote a welcoming environment

BUSINESS PROJECTS

Business Plan – Intro to Entrepreneurship Course

2/16 – 5/16

Oregon State University

- Generated a business plan in collaboration with a team of four students
- Compiled data for target demographics for the marketing strategy section
- Prepared pitch and presented it to a class of 50 students
- Performed market analysis by creating and administering surveys

ACTIVITIES

Vice President of Finance – West Albany High School Student Council

9/14 – 6/15

- Managed \$8K annual committee budget

Lead Clarinet – West Albany High School Band

9/13 – 9/15

- Held competitive position in section by demonstrating skills mastery
- Assisted band director in predicting musical trouble spots, warming up band mates, and organizing extra practices

AWARDS

Dean's List – West Albany High School, Albany, OR

3/14 – 6/15